



e-News Letter

QIS

Ensuring Quality Health Care



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Advisor: Md Ashadul Islam
Editor: Dr Md Aminul Hasan

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RMNCAH working group meeting on 2 March, 2017 in QIS at 2.30pm

The 2nd working group meeting of RMNCAH Standards finalization was held on 2nd March in QIS meeting room, presided over by Dr Md Aminul Hasan, DD, HEU. The objective of the meeting was to finalize the draft standards of RMNCAH. The discussion was facilitated by Dr SAJ Md Musa. Representatives from UNICEF, UNFPA, WHO, SCI, DGHS, DGFP were present as a working group members in the meeting.





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Monitoring meeting with Divisional QI Coordinator on 5 March in QIS

Quality Improvement Secretariat (QIS) has already recruited the 8 divisional coordinators in 8 division with the financial support of Save the Children International and USAID. The divisional coordinators are already working in the respective division and are taking their efforts for implementing the QI initiatives according to action plan.

The objectives of the meeting were to share their initiatives, working modalities, reviewing of action plan, DP partners' coordination mechanism and monitoring and supervision activities.

The QI coordinators were provided the necessary guidance and directives for their action plan implementation in their respective areas





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Refresher's Training of Divisional Resource pool on Quality Improvement Initiatives (5S) at QIS Conference room on 6-7 March 2017

As per strategic direction QIS is going to introduce 5S activities gradually in district hospitals of the country. As primary step of that QIS has developed divisional resource pool to act as master trainer. To reinforce the process, QIS organized a refresher TOT for divisional resource pool on QI initiative & 5S.

The TOT was inaugurated by Dr. Md Aminul Hasan, Focal Person, QIS. Dr. Md Aminul Hasan welcomed all the participants and emphasized on the government's commitment to improve quality of health services. The workshop covered topics on National Quality Improvement (QI) strategy, leadership, motivation, communication, team building and 5S. Divisional resource pool members presented the sessions to show their competence. The sessions were facilitated by Dr. Harun Or Rashid, Consultant- QIS and Dr. Pranab Roy. The sessions were critically observed and feedback given instantly. Overall management and coordination was done by Dr. Pranab Roy, MO, QIS.

The participants found the refresher TOT useful, and appreciated QIS for organizing such an effective event. The participants pledged to work as trainer and as implementer from their own hospital from their respective positions. The TOT was concluded by Dr. Aminul Hasan thanking all the participants and facilitators for their active participation and commitment to implement QI strategy.





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Planning meeting in Shaheed Suhrawadee Medical College Hospital for PDCA

A planning meeting was held in Shaheed Suhrawadee Medical College Hospital, Plastic surgery department. The objectives of the meeting were to develop the modalities for development of 5 model wards in the hospitals. Prof Dr Uttam Kumar Barua, Director, Dr Md Aminul Hasan, focal person, QIS, Dr Md Harun Ur Rashid, consultant QIS, Dr Ansari, & Head of the department of plastic surgery were present in the meeting.

Finally it has decided that 5 wards will be considered as the model wards in SHSMCH.

The model wards are Gyne & Obg, Ped, Plastic surgery, Medicine & Surgery wards.



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Workshop on 5S orientation of WIT members Shaheed Shamsuddin Ahmed Hospital on 12 March, 2017

The orientation on 5S for WIT members at Shaheed Shamsuddin Ahmed Hospital was held at hospital conference room, Shaheed Shamsuddin Ahmed Hospital on 12 March, 2017. The orientation was participated by 53 members of 10 WITs (Work improvement Team). The overall objective of the workshop was to develop an action plan for the hospital to improve the quality of services through application of 5S.

The workshop was inaugurated by Brigadier General A. K. Mahbulul Haque, Superintendent, Shaheed Shamsuddin Ahmed Hospital and Director, Sylhet MAG Osmani Medical College. Director welcomed the participants and described the objectives at the outset of the workshop. The workshop covered the topics on basic knowledge on 5S and was facilitated by district pool (Dr M.A Kaiyum Ansari, RMO and Dr Nazma Akter, jr. consultant Gynae/obs) and supported by Dr Tonamy Chakma, Medical Officer of QIS. Over all management and coordination was done by, Dr Anjuman Ara Begum, Divisional coordinator and Dr Hoimonty Mujumdar, District Monitor of Sylhet division.

The participants found the workshop was useful and appreciated QIS for organizing such an effective workshop. The improvement of knowledge and understanding about 5S was done in the workshop. All the WIT members listed down the things and items need to be sorted in their respective area and the work needed to be done. All the WIT members prepared action plan for next 3 months to implement 3S (sort, set & shine) in the facility. The work shop was concluded thanking all the participants for their active participation and commitment to implement 5S in their respective area.



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5S workshop for SSK piloting facilities on 12-13 March, 2017

QIS has introduced 5S in SSK piloting upazilas and in district hospital of Tangail district. QIS planned to train medical officers, resident medical officers and nursing supervisors of those health facilities on 5S. The training was arranged at BURO Tangail resort.

The training was inaugurated by Dr. Syed Ibne Shahid, Civil Surgeon, Tangail. Dr. Syed Ibne Shahid welcomed all the participants and emphasized on the government's commitment to improve quality of health services. The workshop covered topics on National Quality Improvement (QI) strategy, leadership, motivation and 5S, and was facilitated by Dr. Md Aminul Hasan, Dr. Harun Or Rashid and Dr. Pranab Roy. Overall management and coordination was done by Dr. Pranab Kumar Roy.

The civil surgeon expressed his willingness and active support to 5S implementation. Participant found the QI initiative a promising agenda of MOHFW to bring positive changes in hospital services.



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Workshop on 5S Orientation of WIT members of 250 bed Moulavibazar District Hospital, 13-14 March, 2017

The orientation on 5S for WIT members at 250 bed Moulavibazar District Hospital was held at hospital conference room, 250 bed Moulavibazar District Hospital on 13-14 March, 2017. The orientation was participated by 86 members of 13 WITs (Work improvement Team) in two batches. The overall objective of the workshop was to develop an action plan for the hospital to improve the quality of services through application of 5S.

The workshop was inaugurated by Dr. Md. Ismail Farooq, Divisional director health, Sylhet division. Director welcomed the participants and described the objectives at the outset of the workshop. The workshop covered topics on basic knowledge on 5S and was facilitated by district pool (Dr Polash Roy, RMO and Dr Farzana Haque Parna, jr. consultant Gynae/obs) and supported by Dr Tonamy Chakma Medical Officer of QIS. Overall management and coordination was done by, Dr Anjuman Ara Begum, Divisional coordinator and Dr Hoimonty Mujumdar, District Monitor of Sylhet division.

The participants found the workshop was useful and appreciated QIS for organizing such an effective workshop. The improvement of knowledge and understanding 5S was done in the workshop. All the WIT members listed down the things and items need to be sorted in their respective area and the work needed to be done. All the WIT members prepared action plan for next 3 months to implement 3S (sort, set & shine) in the facility. The workshop was concluded thanking all the participants for their active participation and commitment to implement 5S in their respective area.



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Technical Advisory Group (TAG) meeting on 14th March 2017

12th Technical Advisory Group (TAG) meeting was held in QIS meeting room under the chair of Prof Dr Ridwanur Rahman, prof of Medicine in Shaheed Suhrawadee Medical College Hospital.

The objective of the meeting was to develop the draft outline for patient safety guideline. Prof Dr MA Faiz presented a ppt on Global Patient Safety issues in the meeting. Dr Murad Sultan of WHO shared the WHO outline. Dr Md Aminul Hasan shared the draft outline developed by QIS. Finally it has decided that a draft tools will be developed and be presented in the next meeting. Dr AM Zakir Hussain, Dr SAJ Md Musa, Prof Dr ABM Jamal were also present in the meeting.



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Refresher TOT for Divisional resource pool on QI initiative & 5S on 15-16 March 2017 (2nd Batch)

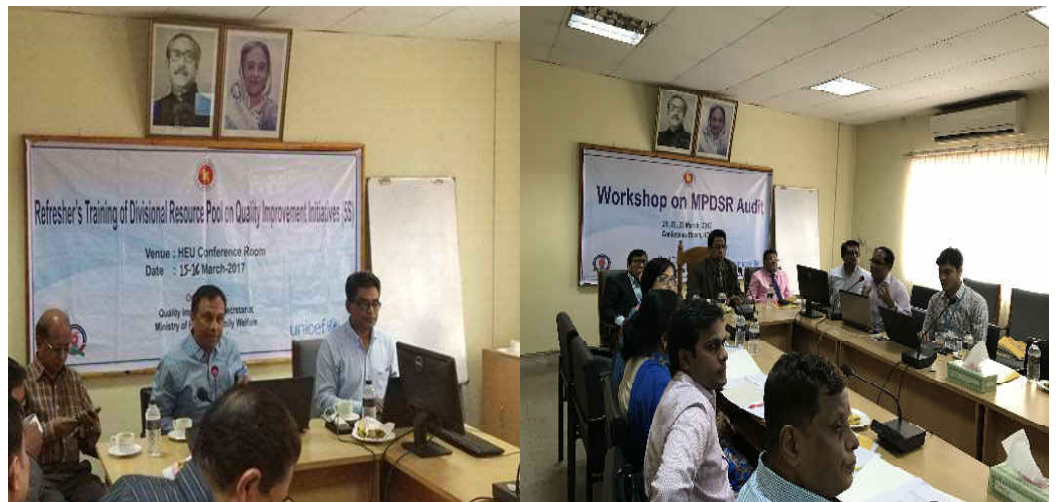
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The participants found the refresher TOT useful, and appreciated QIS for organizing such an effective event. The participants pledged to work as trainer and as implementer from their own hospital from their respective positions. The TOT was concluded by Dr. Aminul Hasan thanking all the participants and facilitators for their active participation and commitment to implement QI strategy.



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Meeting with National Assessor Team for Kurigram Pilot intervention on 16th March at 2.30pm

A National Assessor team has formed with the aim to conduct routine monitoring and supervision for QI piloting that is implemented in Kurigram district hospital and 4 other facilities.

The key persons of the team from OGSB and Neonatal forum members. Prof Dr Md Shahidullah, ex pro VC of BSMMU was present in the meeting.

The objective of the meeting was to finalize the modalities of training module that has developed for training of the service providers in the piloted facilities.



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QI Monitoring meeting in DMCH on 20th March

A QI monitoring meeting was held in Dhaka Medical College Hospital on 20th March at 10am in the conference room. Brid Gen Dr Md Mizanur Rahman, Director DMCH was presided over the meeting.

The Objective of the meeting was to provide orientation and necessary feedback of the QI monitoring team that has formed in DMCH for 5S activities. There are 7 QI monitoring team has formed in the DMCH for monitoring of 103 WIT.

Dr Md Aminul Hasan, focal person, QIS and Dr Md Harun ur Rashid were present in the meeting.



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The Objective of the meeting was to provide orientation and necessary feedback of the QI monitoring team that has formed in DMCH for 5S activities. There are 7 QI monitoring team has formed in the DMCH for monitoring of 103 WIT.

Dr Md Aminul Hasan, focal person, QIS and Dr Md Harun ur Rashid were present in the meeting.



Advisor: Md Ashadul Islam
Editor: Dr Md Aminul Hasan





e-News Letter

QIS

Ensuring Quality Health Care



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RMNCAH working group meeting on 20th March at 2pm in HEU

The 2nd round of working group meeting was held in HEU conference room for finalization of RMNCAH standards. The meeting was presided over by Dr Md Aminul Hasan, focal person of QIS.

In this meeting draft standards of maternal & neonatal health was finalized under the facilitation of Dr SAJ Md Musa



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ToT for District Resource pool for quality improvement initiative in Chittagong Division on 20-22 March 2017 in Chittagong

The TOT for the district RP was held at Hotel lord's Inn, Chittagong during 20-22 March 2017. The TOT was participated by Deputy civil surgeons, UHFPO, ADCC, MO(C/S), RMO, Gynae Consultant district Public health nurse, Nursing supervisors, representative of civil surgeon / hospital in-charge, MO (MCH) and MO Clinic of MCWCs of Chandpur, Ixampur, B.Barua, Chittagong.

The overall objective of the workshop was to improve knowledge and understanding on leadership, communication, motivation and teambuilding to improve quality of hospital services; to orient the participants on National Strategic Planning on Quality of Care and recent MOHFW initiatives on QI; to improve knowledge on basic concept of 5S-Kaizen (CQI)-TQM; to orient the participants about the process/steps of implementation of 5S in district hospital; to improve facilitation/communication skills of the participants.

The workshop was chaired by Divisional Director of family planning (first half) – Mr. Nurul Alam, Divisional Director of Health Chittagong Division (Second half) – Dr. Alauddin Majumder. Mr. Nurul Alam welcomed all the participants and reiterated the government's commitment to improve quality of health services. The workshop covered topics on National Quality Improvement (QI) strategy, leadership, motivation and 5S, and was facilitated by divisional resource pool members (Dr. Kamal Uddin Ahmed, Deputy Civil Surgeon, Comilla; Dr. Binod S Chakma, UH&FPO, Rangamati Sadar, Rangamati; Dr. Mohiuddin, UH&FPO, fatikchari, Chittagong, and MaMoni HSS Project's seconded Consultants to QIS Dr. Md. Tajul Islam supplemented the sessions whenever it was needed. Overall management and coordination was done by Dr. Muhammad Kamrul Islam, Divisional Coordinator; Dr Biplob Palit, District monitor and Dr. Kabir Uddin Ahmed, District Monitor of Chittagong division.

The participants found the TOT useful, and appreciated QIS for organizing such an effective workshop. The participants pledged to work from their respective positions to implement the national QI strategy and 5S at the targeted hospitals. The workshop was concluded by Dr. Tajul thanking all the participants and facilitators for their active participation and commitment to implement QI strategy.



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ToT for District Resource pool for quality improvement initiative in Khulna Division on 21-23 March 2017 in Khulna

2nd TOT of district Resource pool was held in Khulna on 21-23 March. The objective of the meeting was to develop the capacity of the district resource pool members for conduction of 5S training with leadership and management skill.

The participants of the district Resource pool were selected as per direction of QIS. Most of them are CS office and hospitals staff.

The 5S training module was used for the training of the participants



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Workshop on MPDSR Audit. (3 Batch) On 21-23 March in HEU

A very important workshop was held in 3 batch on MPDSR audit in HEU conference room. Participants from 8 divisions were present in the workshop divided in three batches. Participants are the members of MPDSR subcommittee in the Medical College Hospitals who will be responsible for identification the cause of death

The objectives of the workshop was to identify the cause the maternal death by reviewing the social and verbal autopsy form.

About 1000 forms were analyzed during the three days workshop which will be treated as the capacity development of the subcommittee.

Additional Secretary, Hospital Md Habibur Rahmana Khan was present as the chief guest.



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Technical Working Group meeting on 21 March at 2.30 pm

13th Technical Advisory group meeting was held in QIS meeting room under the chair of Prof Dr Md Ridwanur Rahman.

The objective of the meeting was to discuss the WHO conceptual framework on patient safety. Dr Murad Sultan from WHO was present in the meeting.



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