



e-News Letter

QIS

Ensuring Quality Health Care



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TOT on MPDSR in BRAC CDM, 3-5 January 2017

QIS has decided to implement the MPDSR activities in 22 districts with the technical and financial assistance of UNICEF, UNFPA and SCI as a part of Clinical Audit activities. As a part of the initiative QIS has finalized the MPDSR guideline and TOT module for effective implementation. By using the TOT module selected participants will be trained in three batches (three days residential training) .

3rd TOT for The MPDSR Implementation was held at BRAC CDM, Savar During 3-5 January 2017. It was a residential training participated by 24 selected service providers from 7 Districts as Rangamati, Noakhali, Lakshmipur, Jhalokathi, Sunamganj, Barguna, Patuakhali and Kumudini Medical College. In addition the workshop was also attended by the Divisional coordinator from UNICEF and SCI.

The overall objective of the workshop was to prepare the participants with necessary knowledge and skills to train the participants to introduce and implement MPDSR in whole District.

The workshop was inaugurated by Dr. Md. Aminul Hassan, Deputy Director and Focal person of Quality Improvement Secretariat, Dr. Pabitra Sarkar, Deputy Director PHC, DGHS and Representative from KOIKA, UNICEF and UNFPA also present there. Dr. Animesh Biswas (Consultant from UNICEF) and Dr. Tonamy Chakma (medical officer, QIS) facilitated the whole workshop.



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3rd TOT of QI divisional resources pool on 8-10 January 2017

3rd TOT for the divisional Resource Pool was held at BCAC CDM, Savar during 8-10 January 2017. It was also a residential training participated by 29 resource pool members from Dhaka, Chittagong, Khulna, Rangpur, Mymensingh and Sylhet divisions. In addition, the workshop was also attended by the divisional coordinator (Khulna) and district monitor (Chittagong). The overall objective of the workshop was to prepare the participants with necessary knowledge and skills to train the district resource pool members to introduce 5S at district hospitals

The workshop was inaugurated by Dr. Md. Aminul Hassan, Deputy Director and Focal Person of QIS, MOH&FW. The workshop covered topics on National Quality Improvement (QI) strategy, appreciative inquiry, leadership, and 5S, and was facilitated by Dr. Md. Aminul Hassan (Focal Person, QIS), Mr. Md. Lutfor Rahman (Consultant), and MaMoni HSS Project's seconded Consultants to QIS (Dr. Harun Or Rashid and Dr. Md. Tajul Islam). Overall management and coordination was done by the Medical Officers of QIS.

The participants found the TOT useful, and appreciated QIS for organizing such an effective workshop. The TOT was evaluated through pre and post-test at the beginning and at the end of the workshop, respectively. The results show significant improvement of knowledge and understanding of the participants about QI and 5S. The participants pledged to work from their respective positions to implement the national QI strategy and 5S at the targeted hospitals. The workshop was concluded thanking all the participants for their active participation and commitment to implement QI strategy.



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Training workshop on EMEN clinical standards 08-11 January, 2017 at Kurigram District Hospital

Quality Improvement Secretariat is leading the ° Mother Baby Friendly Facility Initiative ° where Every Mother Every Newborn standard are being implemented. As a part of this initiative a clinical orientation workshop was organized in Kurigram. A team from national level composing of gynecologists and neonatologists facilitated the 4 days orientation workshop where they specifically focused on the Every Mother Every Newborn standards.



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Finalization of Safe Surgery Checklist on 15th January in DMCH

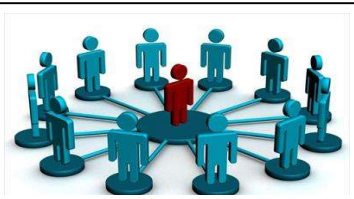
The workshop on “Finalization of Safe Surgery Check list” was held in Dhaka Medical College Hospital on 15 January 2017. Dr Md Mizanur Rahman, Director, Dhaka Medical College Hospital chaired the workshop. Dr Md Aminul Hasan, focal person QIS was present as a key moderator. Two Consultants of QIS, medical officers and Prof. Dr ABM Jamal, Member, Technical Advisory Group (TAG) were present as facilitators in the workshop. Prof Dr ABM Jamal made a presentation on WHO Safe Surgery Check list.

The objective of this workshop was to customize WHO safe surgery checklist that fits Bangladesh context. To have consensus that in all surgical procedure the checklist will be followed.

Important areas of check list:

- a) WHO Surgical Safety Checklist (Revised 1/2009) will be followed.
- b) A manual on use and defining key points of the checklist should be developed. Ministry can take initiative.
- c) Use of ECG and Pulse Oximeter is a must.
- d) In sign in stage: Nurse and Anesthetist should play main role, In Time out stage: Nurse, Anesthetist and Surgeon should play main role In Sign out stage: Nurse, Anesthetist and Surgeon should play main role
- e) A column can be inserted at right side of the checklist to have signature of responsible person.
- f) To ensure compliance all (Surgeon, Nurse and OT boy) should have orientation on this.

It will be used as uniform checklist which can be used in all surgical disciplines. All disciplines should use it in full range. It is like a safeguard for surgical procedure as it reduces risks and ensured patient safety.



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Finalization of Safe Surgery Checklist on 15th January in DMCH



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Meeting on QIS dashboard on 17th January in UNICEF

A meeting was held at Unicef Dhaka office on 17th January 2017 with the objective of developing a dash board for Key Performance Indicators (KPI) could be displayed in the dashboard of DHIS 2 and the modality of connectivity with Primary, Secondary, Tertiary and national level was also discussed. Some KPIs were thought suitable but for a full length discussion a full day will be required, all agreed. It is thus concluded that a suitable date could be fixed later.

Dr. Md Aminul Hasan, Dr. Tajul Islam, Dr. harun Or Rashid, Dr. Riad Mahmud (WHO), Dr Sayeem (UNICEF) Dr. Shayma (Unicef) were present in the discussion workshop.



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Workshop on QI model for MNH initiative in Kurigram district on 17th January 2017

Quality Improvement Secretariat is leading the Mother Baby Friendly Facility Initiative in selected facilities in Kurigram district. As a part of this initiative, a working group is formed to develop a comprehensive QI model based on different experiences.

On 17th January QIS organized a working group meeting on this QI model development. Dr Aminul Hasan, focal person of QIS chaired the meeting. The group identified and discussed important components of the QI model.



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Dissemination workshop on Mother Baby friendly Initiative for Quality Improvement of MNH Services on 18th January 2017

Quality Improvement Secretariat is leading the Mother Baby Friendly Facility Initiative at selected facilities in Kurigram where Every Mother Every Newborn standards are being implemented.

A workshop on reviewing the progress of implementation was organized by Quality Improvement Secretariat. Md Ashadul Islam, DG HEU presided over the meeting. Dr Md Aminul Hasan, Focal person Quality Improvement Secretariat and Dr Shayema Khorsed made two presentations in the workshop. Participants from the implementation sites including managers and key providers were invited to share their experiences and issues in the workshop.

Director Health Rangpur division chaired in the discussion session of the workshop also.



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TOT for district resource Pool on QI Initiative and 5S 24-26 January, 2017 at Sylhet

The TOT for the district RP was held at Hotel Metro, Sylhet during 24-26 January 2017. The TOT was participated by 29 district resource pool members from Sylhet, Moulavibazar, Sunamganj and Habiganj districts. The overall objective of the workshop was to prepare the participants with necessary knowledge and skills to train the Work Improvement Team (WIT) members of district hospital and MCWC to implement 5S at the hospitals.

The workshop was chaired by Dr. Kamal Ratan Saha, Divisional Director (Health), Sylhet Division, while Dr. Habibur Rahman, Civil Surgeon, Sylhet district attended the workshop as special guest. Dr. Saha welcomed all the participants and reiterated the government's commitment to improve quality of health services. The workshop covered topics on National Quality Improvement (QI) strategy, leadership, motivation and 5S, and was facilitated by divisional resource pool members (Dr. Ahmed Sirajum Munir, Dr. Ahmed Hossain and Dr. Gautam Roy). Mr. Md. Lutfor Rahman (Consultant), and MaMoni HSS Project's seconded Consultants to QIS (Dr. Harun Or Rashid and Dr. Md. Tajul Islam) supplemented the sessions whenever it was needed. Overall management and coordination was done by Dr. Tonamy Chakma, Medical Officer of QIS; Dr. Anjuman Ara Begum, Divisional Coordinator and Dr. Hoimonti Majumdar, District Monitor of Sylhet division. The TOT was financially supported by MaMoni HSS Project.

The participants found the TOT useful, and appreciated QIS for organizing such an effective workshop. The participants pledged to work from their respective positions to implement the national QI strategy and 5S at the targeted hospitals. The workshop was concluded by Dr. Tajul thanking all the participants and facilitators for their active participation and commitment to implement QI strategy.



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TOT for District Resource Pool on QI initiative and 5S 30 January to 1 February, 2017 at Khulna

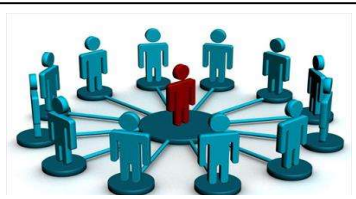
As per QI strategic direction, QIS is going to introduce 5S activities gradually in district hospitals of the country. As primary step of that QIS organized a TOT for district resource pool on QI initiative & 5S in Khulna division. The training was arranged at CSS AVA Center, Natun Bazar in Khulna City on 30 -31 January & 1 February 2017.

Objectives of the workshop were, To prepare the participants (divisional resource pool) with necessary knowledge and skills to train the district resource pools in order to introduce 5S at the district hospitals. Improve knowledge and understanding on leadership, communication, motivation and teambuilding to improve quality of hospital services; Orient the participants on National Strategic Planning on Quality of Care and recent MOHFW initiatives on QI; Improve knowledge on basic concept of 5S-CQI-TQM; Orient the participants about the process/steps of implementation of 5S at hospital setting; Improve facilitation/communication skills of the participants.

The TOT was inaugurated by Dr. Raushan Anwar, Director (Health), Khulna Division. Dr. Anwar welcomed all the participants and emphasized on the government's commitment to improve quality of health services. The workshop covered topics on National Quality Improvement (QI) strategy, leadership, motivation and 5S, and was facilitated by divisional resource pool members (Dr. Mozammel Haque, UHFPO, Dakope Upazila and Dr. Sanjoy Kumar Pathok, AD, Kustia MATS). Mr. Md. Lutfur Rahman (Consultant), and MaMoni HSS Project's seconded Consultant to QIS Dr. Harun Or Rashid supplemented the sessions whenever it was needed. Overall management and coordination was done by Dr. Nazmul Haque MO, QIS and Dr. Atiar Rahman of Khulna division. The workshop was financially supported by MaMoni HSS Project.

The participants found the TOT useful, and appreciated QIS for organizing such an effective event. The participants pledged to work as trainer and as implementer from their own hospital from their respective positions. The TOT was concluded by Dr. Harun Or Rashid thanking all the participants and facilitators for their active participation and commitment to implement QI strategy.

Divisional Director (Health) expressed his willingness and active support to 5S implementation. Participant found the QI initiative a promising agenda of MOHFW to bring positive changes in hospital services.



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