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### QIS team in MSQH, Malaysia

Quality Improvement team has visited in " Malaysian Society for Quality Health (MSQH) ", Kualampur, Malaysia, with the aim to receive an orientation on Hospital Accreditation system in Malaysia, under the financial assistance of GIZ, from June 1st to June 3rd 2016. The 3 days sessions focused on policy level initiatives for introduction of accreditation, technical aspects of accreditation including developing standards and training modalities. The team visited two levels of hospitals (private and public) that are accredited. These hospital teams shared their experience and challenges for introducing the accreditation. The visiting team composed of members from the Quality Improvement Secretariat, professionals, district level managers and consultants. The orientating was satisfactory in terms of the understanding of the participants and overall session was very much interactive. The team discussed the challenges and ways to mitigate those for introducing the accreditation in Bangladesh context.



## 5s orientation workshop of Work Improvement Teams in Dhaka Medical College Hospital

QIS has been facilitating QI orientation workshops in Dhaka Medical College Hospitals since May,2016. Different work improvement teams are performing there as a result of this facilitation. QIS arranged an orientation session from 11<sup>th</sup> to 21<sup>st</sup> June,2016 on 5S implementation. A total of 488 participants from 104 WITs were oriented. from different work improvement teams of Dhaka Medical College Hospital. Participated in this orientation session. The inaugural program was held in DMCH conference room. Md. Asadul Islam, Director General of Health Economics unit; Brig. Gen. Mohammad Mizanur Rahman, Director of Dhaka medical college hospital; Dr. Aminul Hasan; Deputy Director (Focal person of QIS), Dr. Md. Harun Or Rashid; Consultant, QIS and all medical officers of QIS were present in the workshop.

In the workshop, WIT s were validated. The participants identified the training as important endeavor for quality improvement. All teams expressed their commitment to conduct the QI activities as per plan. A monitoring mechanism has been outlined to measure the progress of the WIT actions during implementation phase.



### ***Workshop on Development of RMNCAH framework***

Quality Improvement Secretariat has been facilitating the process of developing framework on Reproductive, Maternal, Neonatal, Child and Adolescent health in Bangladesh context. Three working groups have been formed in this regard to work on different areas. Quality Improvement Secretariat organized a meeting on the modalities of developing the framework on the 29th June at HEU conference room. Md Ashadul Islam, DG HEU was presided over the workshop. Dr Md Aminul Hasan, Deputy Director and focal person of QIS presented on the modalities for developing of Guideline, Standards and Tools. Prof Dr Md Shahidulah, Dr SAJ Md Musa, Representatives from WHO, UNICEF, USAID, SCI, UNFPA were also present in the workshop.

### ***Workshop on SSK Quality improvement in Kalihati UHC***

QIS has been facilitating the QI process in Kalihati Upazila Health Complex and formed 9 Work Improvement Teams there. These teams have been continuously supported by QIS for 5s implementation and other QI initiatives. As a part of this initiatives, QIS conducted a Refreshers Training workshop for the WITs in Kalihati Upazila Health Complex on 23rd June 2016. The training was focused to SSK QI monitoring tools and the participants were briefly oriented on this. The overall performance of the WIT members were satisfactory in the workshop. The participants also shared their experiences of implementing different steps of 5s implementation

### ***Meeting on developing MPDSR Training manual***

QIS facilitated the formation of a working group to develop MPDSR training manual. To initiate the discussion and finalize the working modalities, a meeting was organized with participation from group members. Dr SAJ Musa (UNFPA), Dr Riad Mahmood (UNICEF), Dr ASM Sayem (UNICEF), Dr Animesh Biswas (CIPRB), Dr Shayema Khorshed (QIS) were the participants of the meeting. The meeting started with brief update on the existing outline for the MPDSR training manual. It was decided in the meeting that the MPDSR training will be conducted at three levels: National (ToT), District and Upazila levels and there will be a single training manual (facilitators guide) for all level providers. Additionally, there will be a pocket book comprising of the comprehensive outline for implementation of the MPDSR.

### ***Sharing meeting with DGFP on quality improvement initiatives***

Quality Improvement Secretariat (QIS), MoHFW organized a meeting with DGFP on June 20, 2016 at DGFP conference room, Dhaka. Md. Ashadul Islam, DG-HEU presided over the meeting. Dr Aminul Hasan, Focal person-QIS presented the recent initiatives of the MoHFW in this regard. Directors, consultants and other officials from DGFP attended in the meeting. DGFP team also shared their quality relevant activities in the meeting. There was discussion among the participants on different indicators for quality improvement of family planning services which were set and finalized in the meeting. Moreover, FPGST team of DGFP sought support from QIS to orient them on strategic planning on quality of care for health service delivery



### ***QI Planning meeting with fistula stakeholders***

A meeting with fistula stakeholders participation was held at the Quality Improvement Secretariat, Health Economics Unit, MOHFW on June 5, 2016. The meeting was chaired by Mr. Md Ashadul Islam, Director General HEU. At the outset, Dr. Md Aminul Hasan made a presentation on the role of the Quality Improvement Secretariat for initiation of QI implementation. There was a presentation by Prof. Sayeba Akhter, Asian Representative, ISQFS and Senior Fistula Surgeon on the overview of Female Genital Fistula Situation in Bangladesh. Dr. Nazmul Huda, Country Project Manager, Fistula Care Plus Project, EHB made a presentation on "Quality Improvement of Female Genital Fistula Care through National Health Care Framework". After the presentation, there was thorough discussion about the options and issues of fistula care. A working group was formed for providing technical assistance and developing clinical indicators related to Quality Improvement of female genital fistula patients to be inserted to the national QI dash board.