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Issue: 14

February 2016

### Award giving ceremony Shaheed Suhrawardy Medical College Hospital WITs

Date: Feb 07,2016

Venue: Shaheed Suhrawardy Medical college Hospital

QIS is implementing a QI piloting program in Shaheed Suhrawardy Medical college Hospital since July, 2015. A total of 43 Work Improvement Teams (WITs) have been formed for this purpose composed of different levels of staffs. These teams were closely oriented, guided and followed up by the Quality Improvement Secretariat at a regular interval through 5s-CQI-TQM approach. After 6 months of interval they were also given a refresher's training. Quality Improvement Secretariat (QIS) with the authority of the Shaheed Suhrawardy Medical college Hospital planned for organizing an award giving ceremony. In this re

gards, they have developed a checklist for assessing the status and the progress of the team over time. The QIS team collected the data by visiting physically different areas, reviewing records and interviewed the team members. Furthermore, they have analyzed the collected data and selected six teams as the best ones based on their best performances.

Quality Improvement Secretariat (QIS) organized an award giving ceremony in Shaheed Suhrawardy Medical college Hospital on the Feb 07, 2016. Dr Aminul Hasan discussed the modalities that QIS adopted for the overall process. Dr Harun-Dr-Rashid, consultant of the QIS briefed on the process of selection of the teams. Md Ashadul Islam, the Additionally Secretary and the Director General of Health Economics Unit was the chief guest of the ceremony and distributed the crest to the best performing teams. He encouraged the teams and praised their efforts. Dr Uttam Kumar Barua, the Director of the Hospital was the chair of the ceremony. He re-uttered his support and commitment for further improving the outcome of the process.



**Capacity building of SSK Upazila Health Complex facility providers**

**Date: Feb 10 2016**

**Venue: Kalihat Upazila Health Complex**

Quality Improvement Secretariat oriented the managers and providers of the SSK facilities on QI related activities. As a part of it, QIS facilitated the formation of work improvement teams in the three Upazila Health Complexes: Kalihati, Modhupur and Ghatail. These teams were trained on 5s activities at different times and were monitored for regular conduction of their meetings for discuss different areas.



As a follow up, QIS team visited the three UHCs on the 10th February, 2016. During the visit, the team validated the team members for each team and re-orient them on 5s and related areas. Dr Aminul Hasan, Deputy Director, HEU and focal person of Quality Improvement Secretariat gave an overview on 5s activities. Dr Aminul Hasan guided the teams on SSK related issues and their explicit roles. The teams shared different issues related to the 5s implementation including team composition and action plan development. The UHFPO, Kalihati shared his firm commitment to continue with the SSK and quality related activities. Dr Aminul Hasan encouraged the teams to continue their good efforts.

**Participation in workshop on medical waste management by icddr in sylhet**

**Date: Feb 27, 2016**

**Venue: CS office, Sylhet**

QIS is supporting an intervention which is implemented by icddr on testing the feasibility, acceptability and effectiveness of a participatory stakeholder monitoring and feedback approach in improving the quality of maternal and neonatal health (MNH) care in urban for-profit private sector facilities. The major objectives of this project is to develop and test the feasibility, acceptability and effectiveness of a participatory stakeholders' monitoring and feedback approach to improve the quality of MNH care in private sector facilities in an urban district of Bangladesh.

A workshop was arranged by ICCDRB at Sylhet Civil Surgeon office conference room on 27 February 2016. The objective was to learn the present situation of Medical Waste Management (MWM) in private hospitals & clinics as well as to know views about how MWM can be done better. About 35 participants attended and participated in discussion. Few indicators were decided to be added for monitoring MWM in private hospitals.



### Participation in a training on KAIZEN

Date: Feb 15-17 2016

Venue: Manikganj prashika office

Quality Improvement Secretariat participated as observers in a KAIZEN training organized by the DGHS with the support from JICA and UNICEF during 15-17 February 2016 at Proshika HRDC, Manikganj. The training was participated by different level of staffs from Government, UNICEF and JICA. It was a fulltime residential training. The participants worked in smaller groups and selected a Kaizen theme for subsequent exercises. After the completion of the training, all the participating hospitals proposed to initiate the Kaizen process on return and developed an action plan.



The main purpose of the Kaizen training was to introduce systematic Kaizen at eight targeted hospitals successfully practicing 5S activities and is currently in good condition in terms of managing the quality. QIS team facilitated the group exercise, observed the training process and provided their input as necessary. It was a thorough participatory training and the group learnt by practically doing the problem solving exercises.

### Meeting with UNICEF on strengthening quality of care in SSK piloting facilities

Date: Feb 04, 2016

Venue: QIS conference room

Quality Improvement secretariat has been working closely with UNICEF as one of their key partners for implementing QI. The recent priority of government was to ensure quality of care at 3 upazila health complexes where the piloting of Shashthyo Shurokhkha Kormosuchi (SSK) is ongoing: Kalihati, Modhupur and Ghatail. In this regards, there was a joint meeting with UNICEF for planning to foster quality of care activities in these facilities. The objective of the meeting was to discuss the modalities of strengthening the QI efforts in the selected upazila health complexes.

Dr Zia briefed that UNICEF has been playing a key role in ensuring quality of care in maternal and newborn care in many parts of the country as per required need and strategic plan of the government. He briefed that UNICEF will be supportive in issues related to maternal and newborn care including supports required for the introduction of EMEN standards recently adapted.

