

QUALITY IMPROVEMENT SECRETARIAT

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Top stories in this newsletter

- ◆ **Workshop on M&E Framework and joint collaboration plan for quality of care**
- ◆ **Workshop on sharing experiences of learning visit with the Work improvement Teams, Shaheed Suhrawady Hospital**

Workshop on M&E Framework and joint collaboration plan for quality of care



Date: April 19, 2016

Venue: CIRDP auditorium

A workshop on M&E Framework and joint collaboration plan for quality of care was held in CIRDP auditorium on the 19th of April, 2016. The objective of the workshop was to share the joint monitoring and evaluation framework for ensuring quality of care in health service delivery and to discuss on modalities of joint collaboration with local partners (DPs/NGOs) for necessary coordination with quality of care activities. The meeting was presided by Md Ashadul Islam, Additional Secretary and Director General of Health Economics Unit. He briefed on the objective of the workshop to the participants. Dr Aminul Hasan, Deputy Director Health Economics Unit and Focal person of the Quality Improvement Secretariat presented on the M&E framework. He gave an overview of the concept as well as the modalities for M&E. He also discussed on the findings of the mapping exercise and shared the list of identified DPs and NGOs for QI coordination by district and upazila level. The participants had elaborated discussion on the framework, frequency of conduction of M&E and other relevant areas. They also talked of their possible modalities and support for QI activities. Finally, Md Ashadul Islam encouraged DPs/NGOs to work in close collaboration with government in fulfilling the strategic objectives of quality of care as per the National strategy.

TQM operational module review meeting

Date: April 24, 2016

Venue: QIS conference room

QIS has taken initiatives of forming a TQM operational guideline in Bangla and in this regards formed a working group with the relevant experienced personnel. QIS organized a meeting by the working group to review the draft of TQM operational module. The meeting was held on 26th April, 2016. Dr Aminul Hasan, the Focal Person of the QIS and the Deputy Director, HEU presided the meeting. The conceptual and the practical part of the guideline were reviewed and feedback were given. It was a follow-up event after incorporation of the findings from the pretesting event for the same guideline held during January, 2016. The participants gave their opinion related to minor adjustment of the contents of the module.

TAG meeting

Date: April 24, 2016

Venue: QIS conference room

Quality Improvement Secretariat has a Technical Advisory Group (TAG) formed by key experts for reviewing tools, protocols, guidelines. On 24th April, 2016, QIS organized a meeting to share the details of recently developed M&E framework & joint collaboration plan for quality of care with DPs and NGOs. Dr Aminul Hasan, the Focal Person of the QIS and the Deputy Director, HEU presided the meeting. The group discussed on the monitoring framework

QUALITY IMPROVEMENT SECRETARIAT

ISSUE 16

APRIL 2016



Meeting on Appreciative Enquiry

Date: 24 April, 2016

Venue: CIRDAP auditorium

A meeting was held on exploring the possibility of introduction AI for Quality of care, on 24th April 2016 at Ilam in HEU conference room. Md Ashadul Islam, DG HEU presided over the meeting. Dr Ziaul Matin and Mr Farid Ahmed from UNICEF, Dr SAJ Md Musa, Dr Tajul Islam, Dr Gazi Masum Ahmed, Mr Zafar & Dr Shayema from QIS were present in the meeting. Dr Md Aminul Hasan conducted the meeting with the aim to explore the new possibility for introduction of the approach in health service delivery.

icddr intervention site visit

Date: April 10, 2016

QIS is supporting intervention implemented by icddr on testing the feasibility, acceptability and effectiveness of a participatory stakeholder monitoring and feedback approach in improving the quality of maternal and neonatal health (MNH) care in urban for non-profit private sector facilities. In this regards, QIS conducted a monitoring visit to oversee the project activities on April 10, 2016. Dr Shayema Khorshed, consultant QIS visited 2 private clinics which are under interventions.

Visit to Marie Stopes Maternity Clinic , Sylhet

Date: April 10, 2016

Quality Improvement Secretariat has been closely collaborating with different development partners and NGOs for coordinating QI initiatives country wide. As a part of it, there have been several visits conducted at different organizations to see their modalities of working and exploring mechanism for coordination. In April 10, 2016, Dr Shayema Khorshed, consultant QIS visited the Marie stopes maternity clinic in Sylhet division and observed their QI related activities. She discussed the quality relevant issues with the clinic manager and visited different areas in the clinic. The clinic manager shared his experience , challenges and ways how it was mitigated.

Briefing meeting with UNICEF HQ representative

Date: April 25, 2016

Quality Improvement Secretariat has been closely collaborating with UNICEF as a part of GoB-UNICEF-BMGF initiative to test a comprehensive QI model in selected facilities in Kurigram.

Senior Health Adviser from UNICEF HQ Ms Debra Jackson visited Bangladesh and met different partners in relation to the above initiative to improve Maternal, Newborn Health and Breastfeeding practices. She met the Additional Secretary and Director General, HEU Md Ashadul Islam and the Deputy Director of HEU and focal person of QIS Dr Aminul Hasan. Dr Shayema Khorshed shared the current implementation status of this initiative. Dr Aminul Hasan shared the future plans and activities with her.

QUALITY IMPROVEMENT SECRETARIAT

ISSUE 16

APRIL 2016



MPDR planning meeting

Date 24 April 2016

Venue: QIS conference room

QIS organized a MPDR related planning meeting on the 24th of April, 2016. The objective of the meeting was to plan for necessary steps for developing of action plan based on MPDR guideline. The participants also discussed on the monitoring approach to oversee the MPDR implementation as per the recently finalized guideline. Along with QIS team, key partners who have been involved in the process of MPDR implementation process were invited for the meeting. Dr SAJ Md Musa (UNFPA), Dr Ziaul Matin (UNICEF), Dr Md Abdul Halim (CIPRB), Dr Riad Mahmud (UNICEF) were present and had a fruitful discussion on way forward in regards to further strengthen the MPDR initiatives. It has been decided that MPDR guideline will be circulated immediately for taking necessary action.

Participation at workshop on maternal health voucher scheme & 5s-CQI-TQM

Date: April 25, 2016

Venue: Srimongol Upazila Health Complex

QIS team participated in a zonal workshop on maternal health voucher skim and 5S-Kaizen-TQM organized by DGHS with the support of WHO and USAID. The participants of this workshop were the Civil Surgeons, UHFPOs, Nursing supervisors from selected places. The UHFPOs from all upazilas presented on 5s scenario in his hospital and the status of the maternal health voucher skim. Dr Tonamy Chakma from QIS shared the recent QI initiatives of the government and encouraged the participants on taking their good work forward.

Monitoring visit in SSK piloting facilities

Date: April 22, 2016

QIS has been facilitating the QI process in Kalihati Upazila Health Complex and formed 9 Work Improvement Teams there. These teams have been continuously supported by QIS for 5s implementation and other QI initiatives. As a part of this initiatives, QIS conducted a monitoring visit on April 22, 2016 to follow up their 5s implementation practices and related areas. The special focus of this monitoring team was to identify the required areas of support by these teams. Dr Harun-or Rashid, consultant QI filled up a monitoring checklist for assessing the activities. Each team was briefed on process of conducting and documenting the meetings, demonstrated on key issues of settings at the work place and so on. The teams were very enthusiastic and participated in the whole process.

QUALITY IMPROVEMENT SECRETARIAT

ISSUE 16

APRIL 2016



Workshop on sharing experiences of learning visit with the Work improvement Teams, Shaheed Suhrawady Hospital

Date: April 20, 2016

Venue: Shaheed Suhrawady Hospital conference room

Quality Improvement Secretariat facilitated a workshop in Shaheed Suhrawady Hospital with an objective to share the experiences of learning visit in Norsingdi Hospital on 5s implementation practices there. The team leaders of the work Improvement teams in the hospital were the participants to be oriented.

Dr. AMA Ayub Ansary, focal person, QIC of Shaheed Suhrawady Hospital shared the detailed experience to the team leaders. He focused on importance of 5s implementation to bring a visible change in the working place. He also mentioned the role of the team leaders for achieving the goal. The participants also shared some remarkable changes in their hospital since the 5s implementation initiative. Dr. Harun Or Rashid, consultant, QIS emphasized on holding regular meeting by the WITs and discuss QI agendas and ensure the follow up activities.

Participation in a meeting by Community based health care program

Date: April 24, 2016

Venue: Lakeshore Hotel

Quality Improvement Secretariat team participated in a consultative meeting organized by Community based health care program on Quality of Service Delivery at Community Clinics. The workshop was convened by WHO and technical quality of services, supervision and monitoring were emphasized. Dr Harun-Or-Rashid, consultant QIS participated in the interactive discussions and provided his input on issues related to quality of care and necessary integration with the community clinics.

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